

U.S. ARMY CONTRACTING AGENCY



Customer Satisfaction Ratings Through March 2007



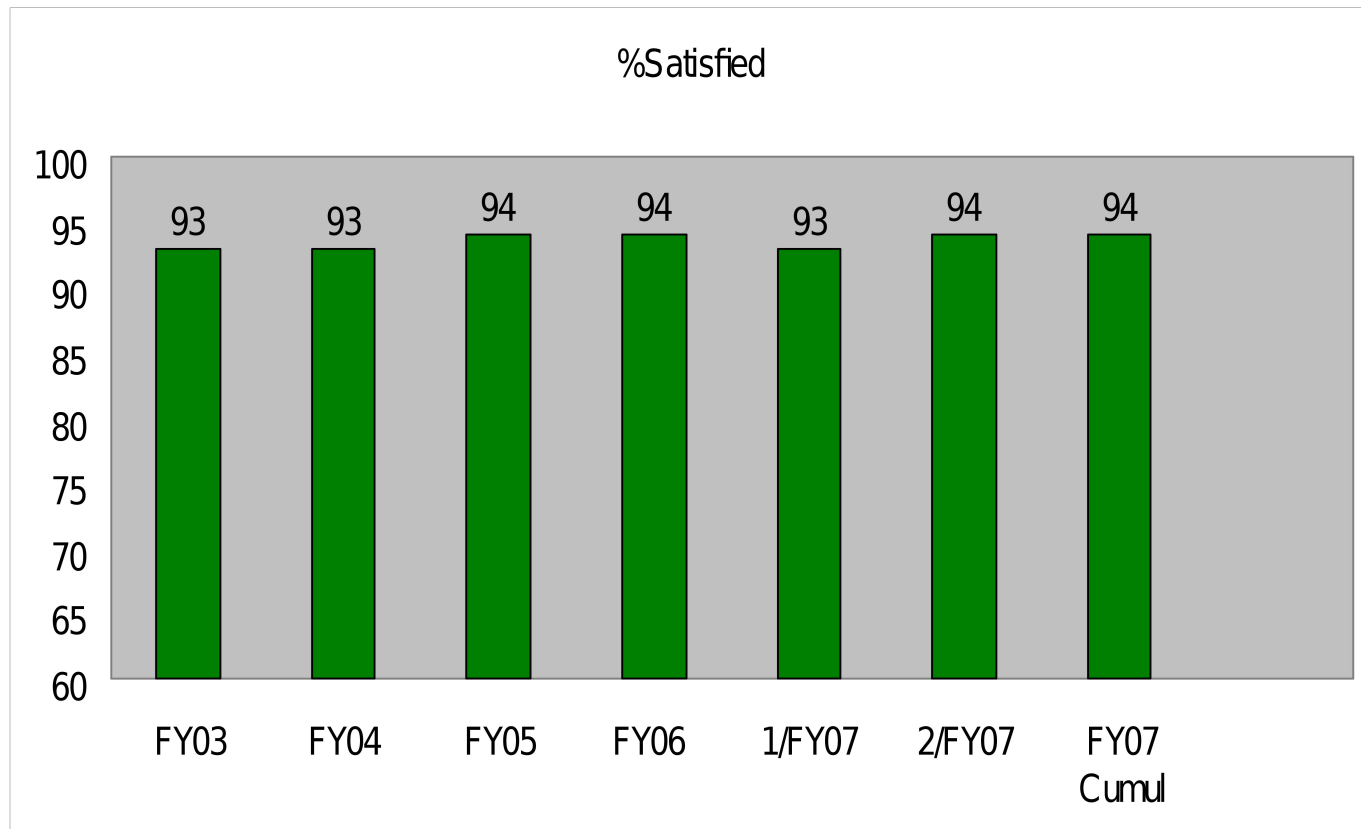
ACA-Wide, ACA HQ
and ACA Regions

**HQ, ACA ISO 9001:2000
CERTIFIED**

Data as of 04/05/2007



ICE Ratings (All Customers) October 2002 – March 2007 (ACA-Wide)

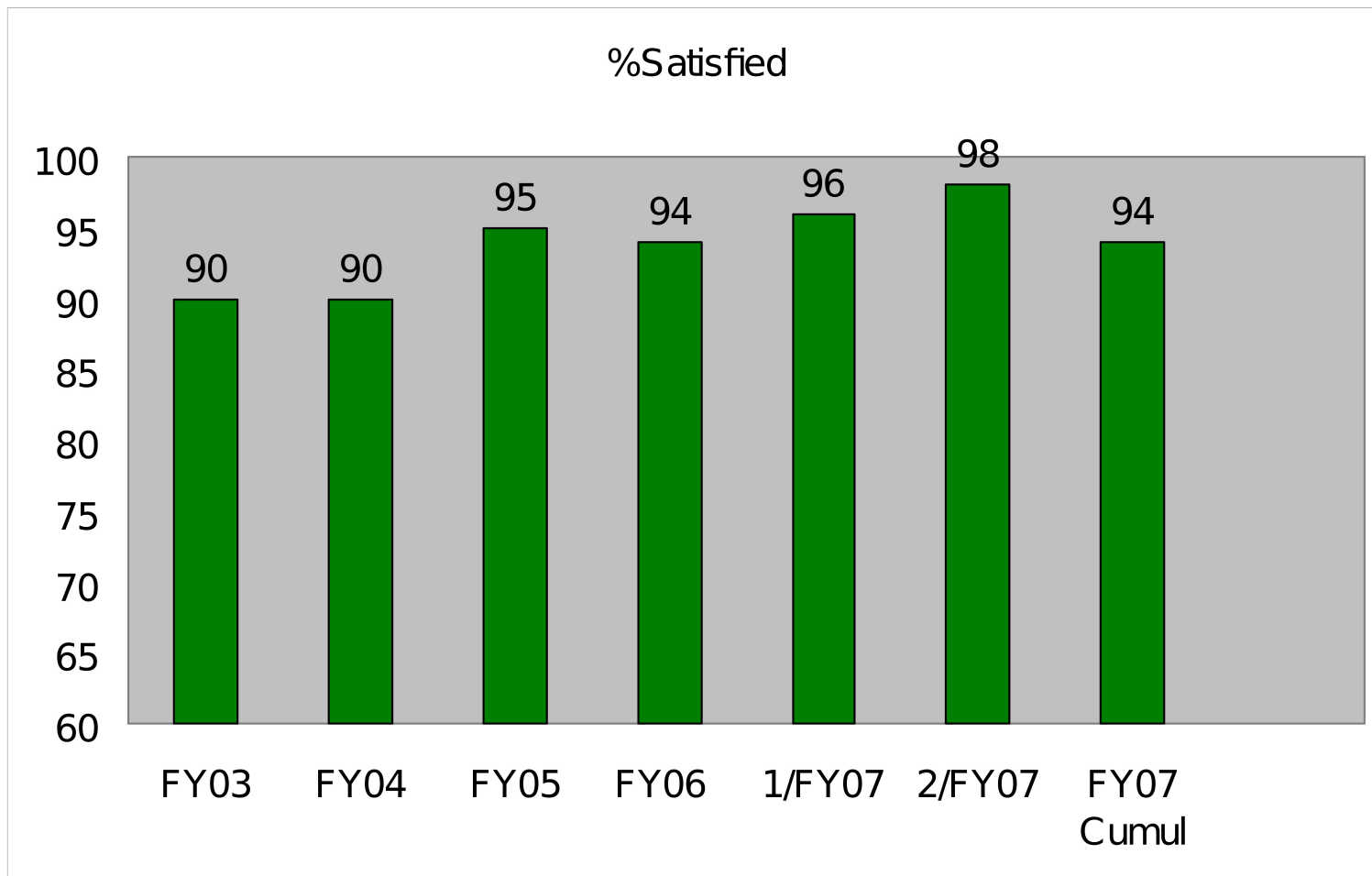


Data as of 04/05

HQ, ACA ISO 9001:2000
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ICE Ratings (All Customers) October 2002 – March 2007 (ACA HQ)

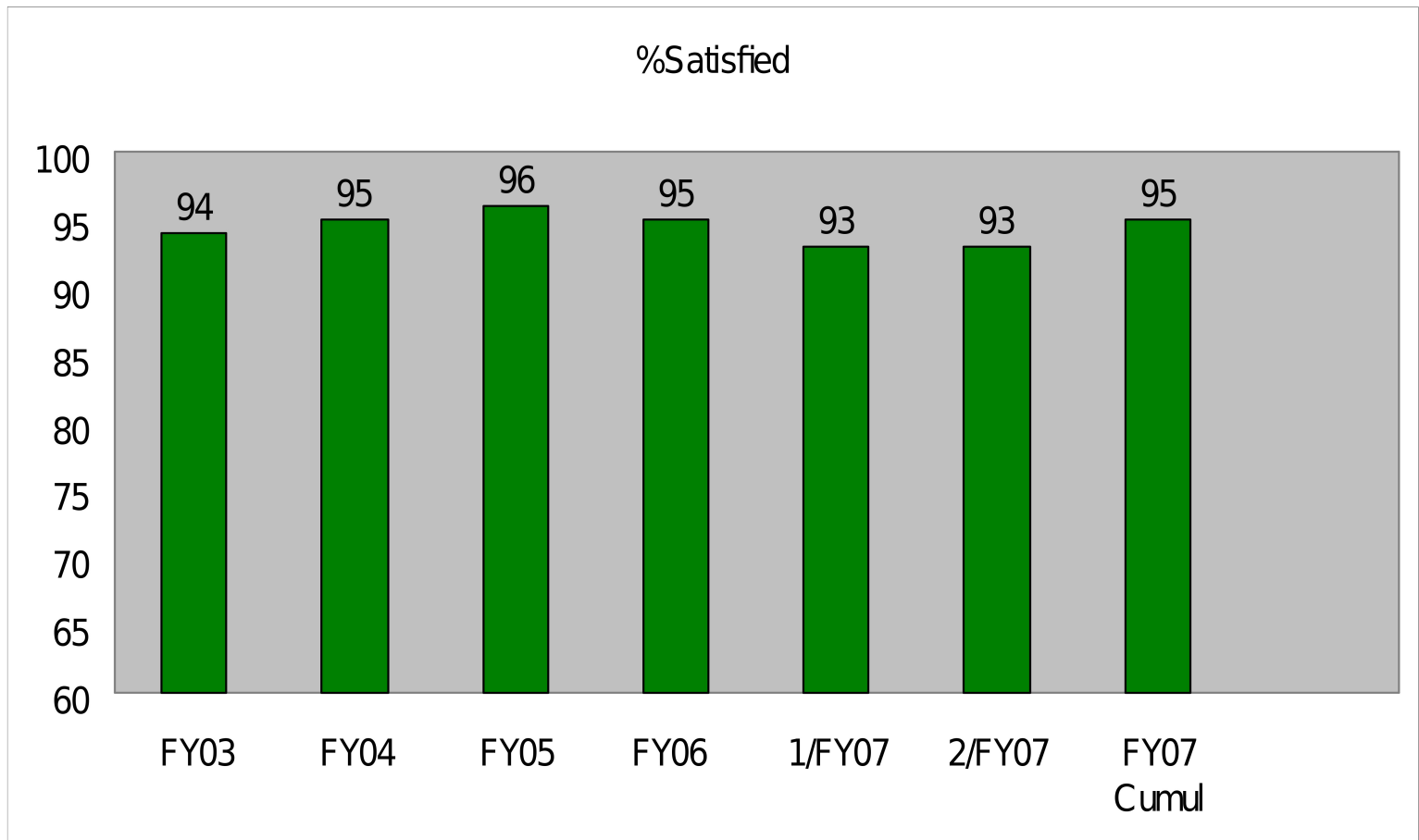


Data as of 04/05

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ICE Ratings (All Customers) October 2002 – March 2007 (ACA NR)



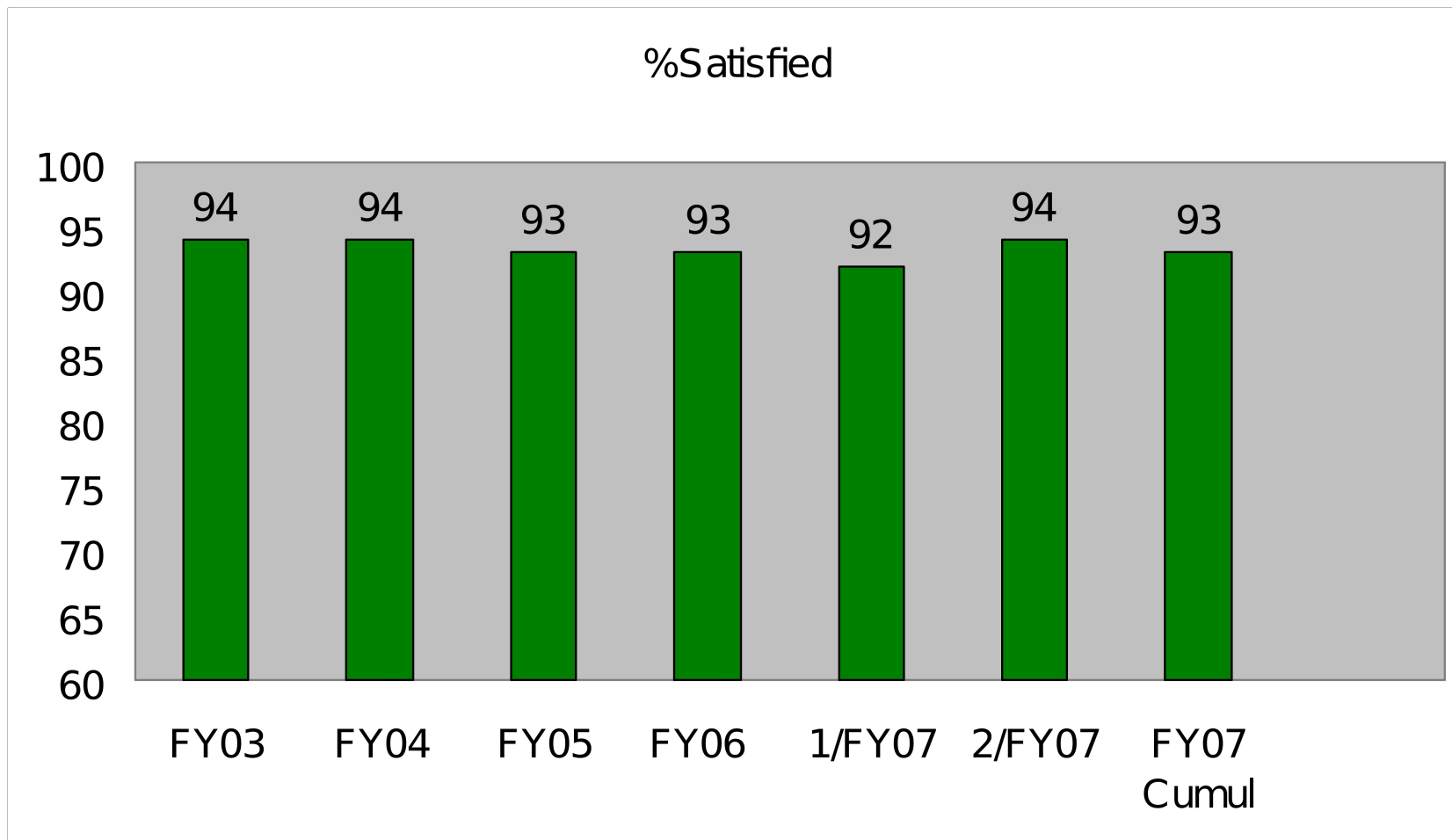
Data as of 04/05

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ICE Ratings (All Customers)

October 2002 – March 2007 (ACA SR)



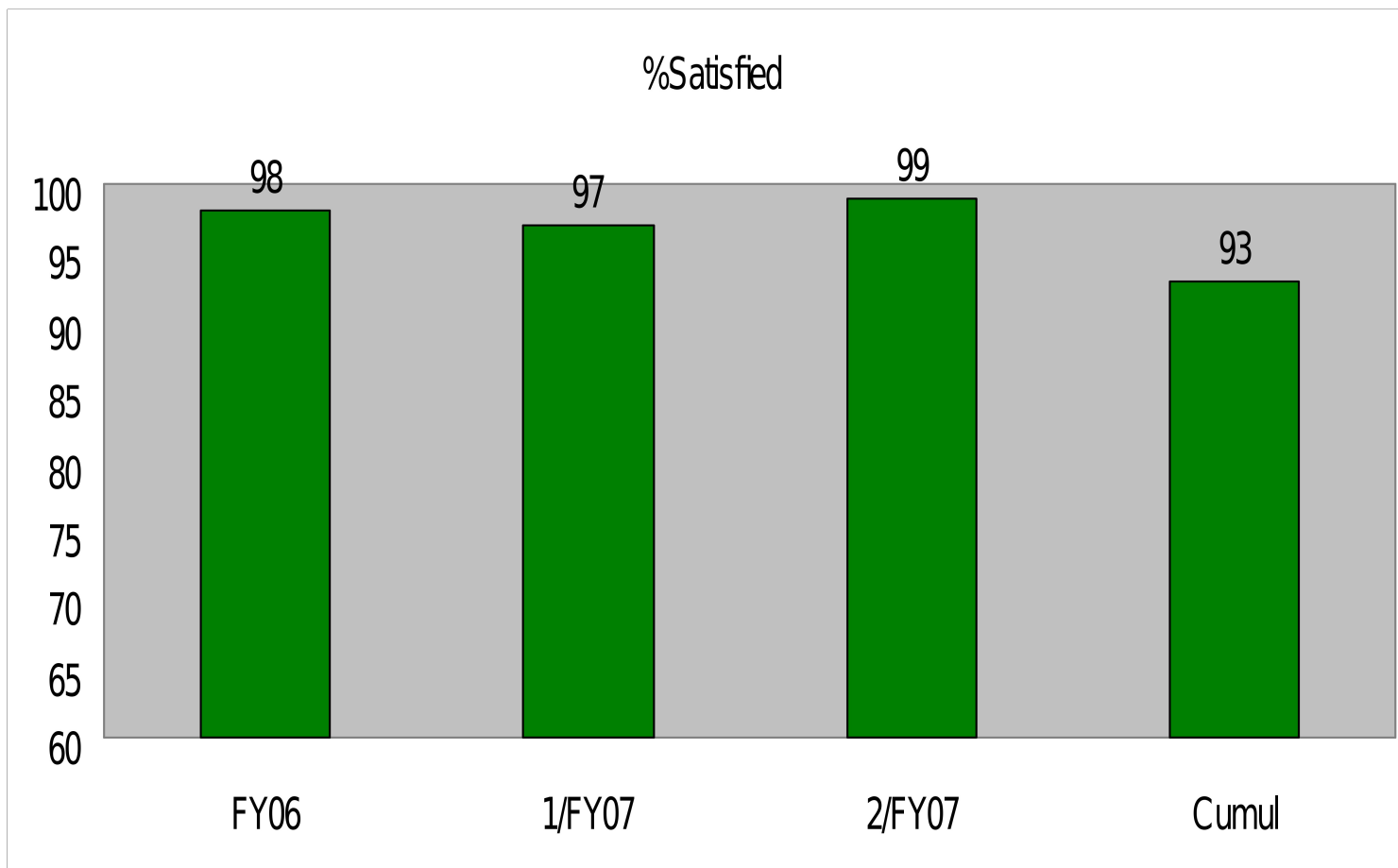
Data as of 04/05

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ICE Ratings (All Customers)

October 2002 – March 2007 (CCE)

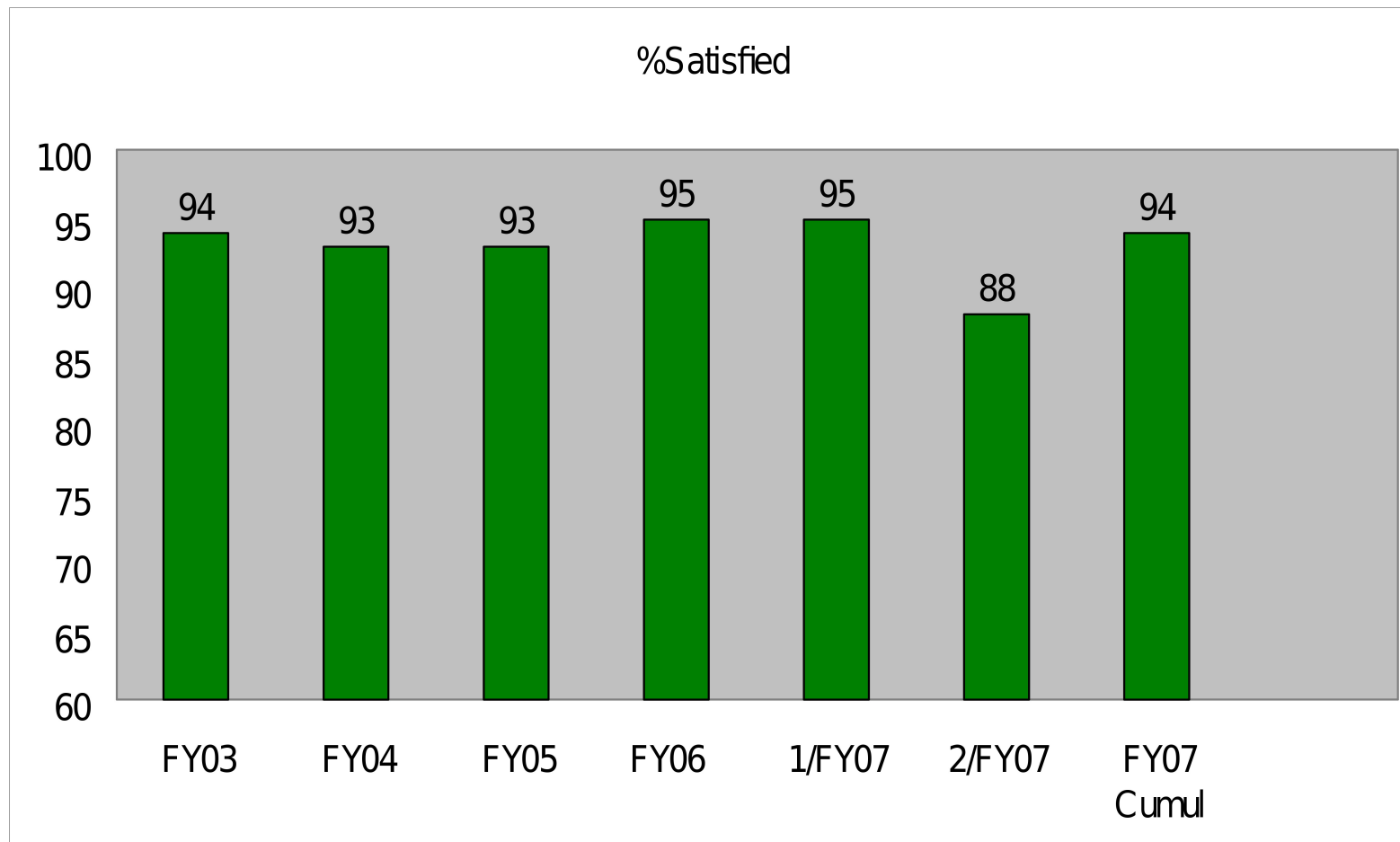


Data as of 04/05

HQ, ACA ISO 9001:2000
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ICE Ratings (All Customers) October 2002 – March 2007 (ACA PR)



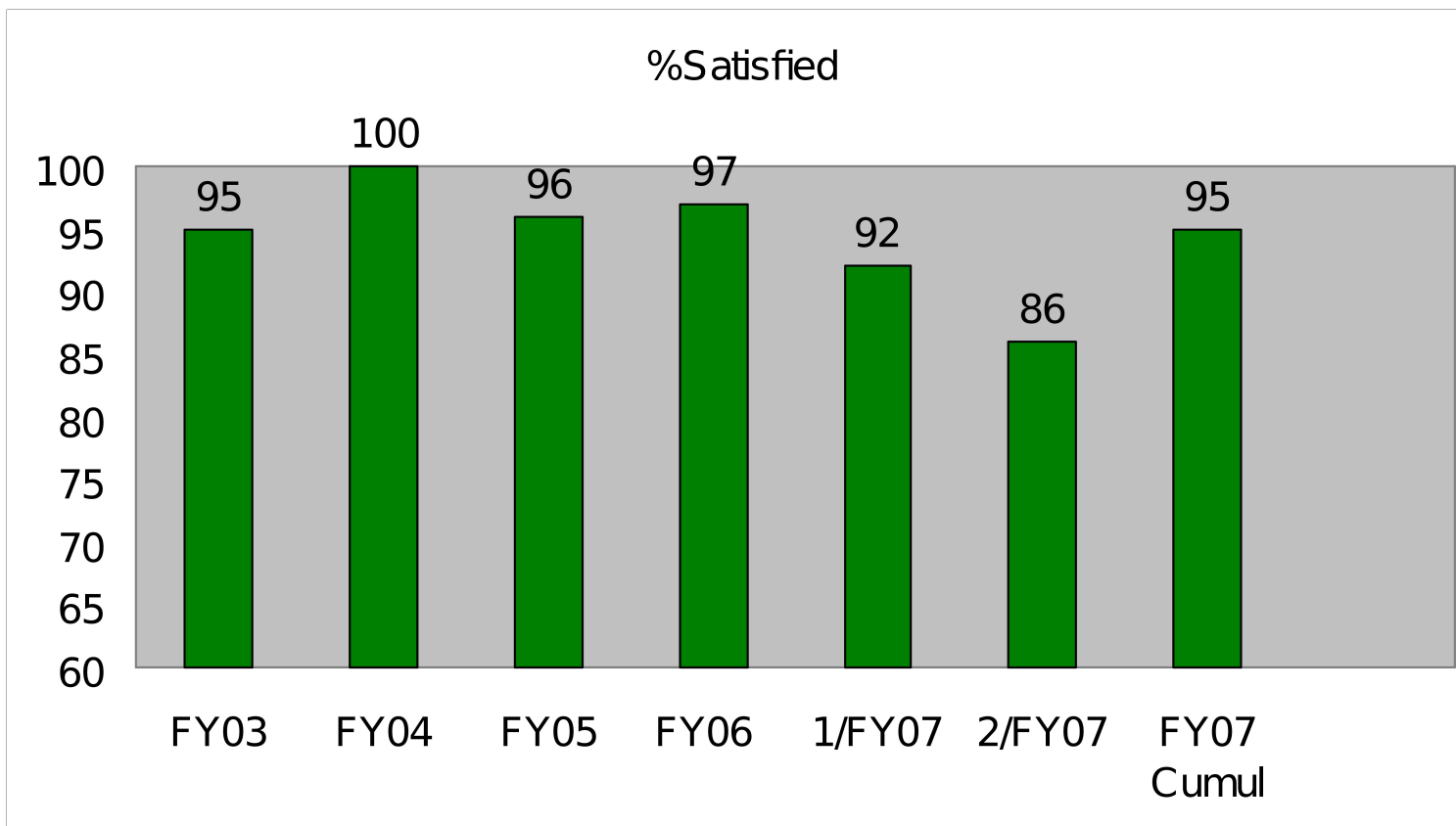
Data as of 04/05

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ICE Ratings (All Customers)

October 2002 – March 2007 (ACA TA)

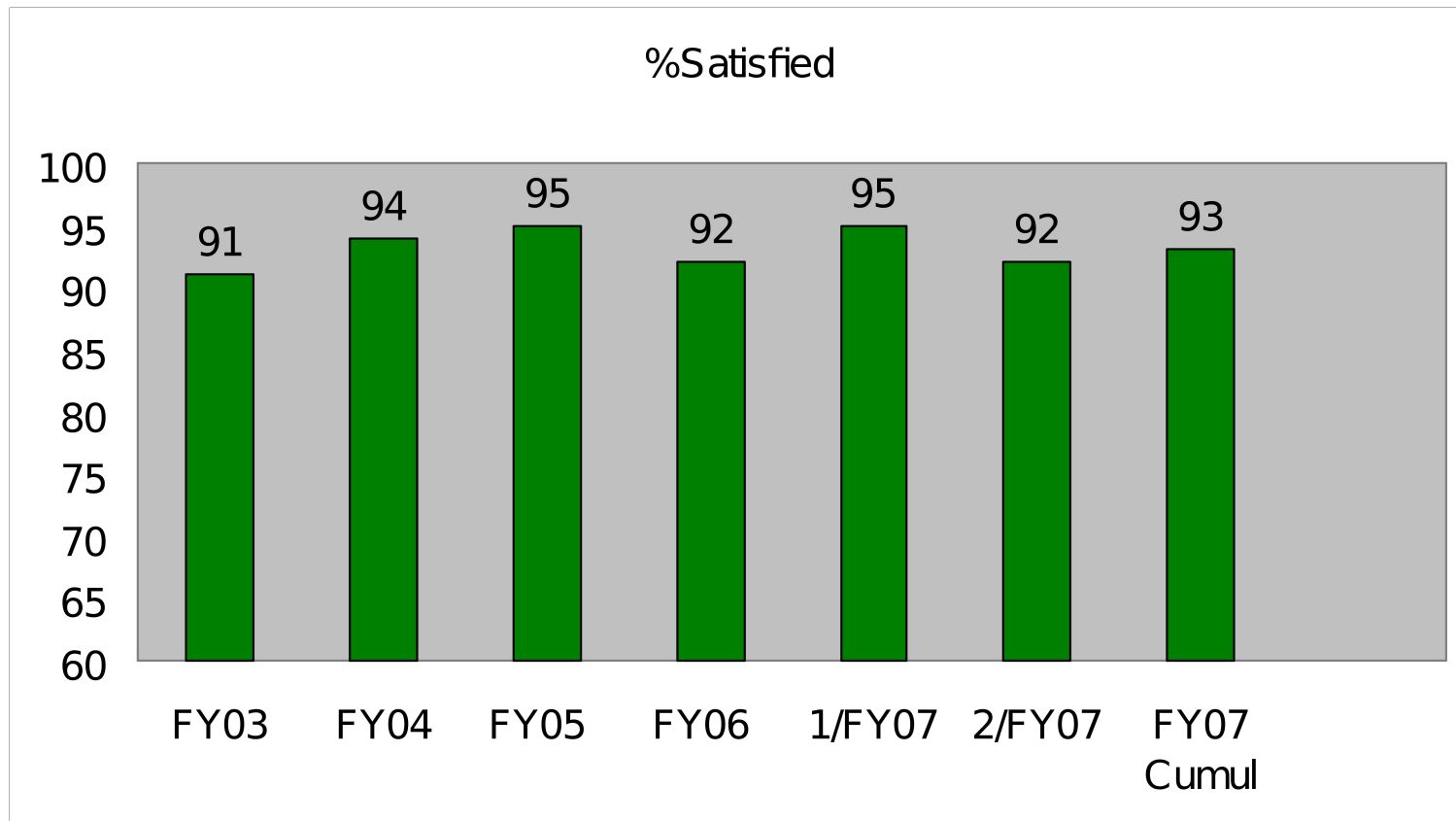


Data as of 04/05

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ICE Ratings (All Customers) October 2002 – March 2007 (ITEC4)



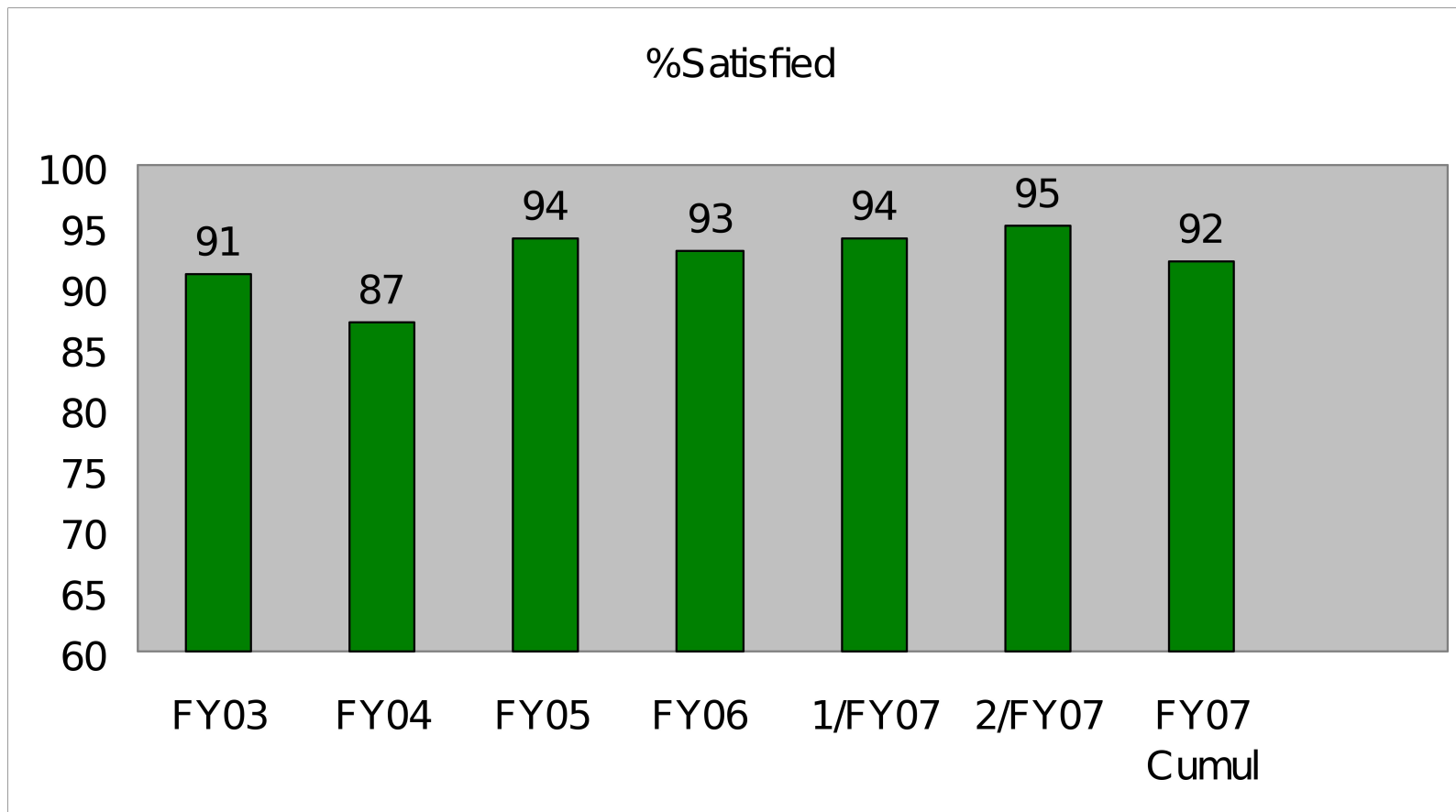
Data as of 04/05

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ICE Ratings (All Customers)

October 2002 – March 2007 (USACCE)



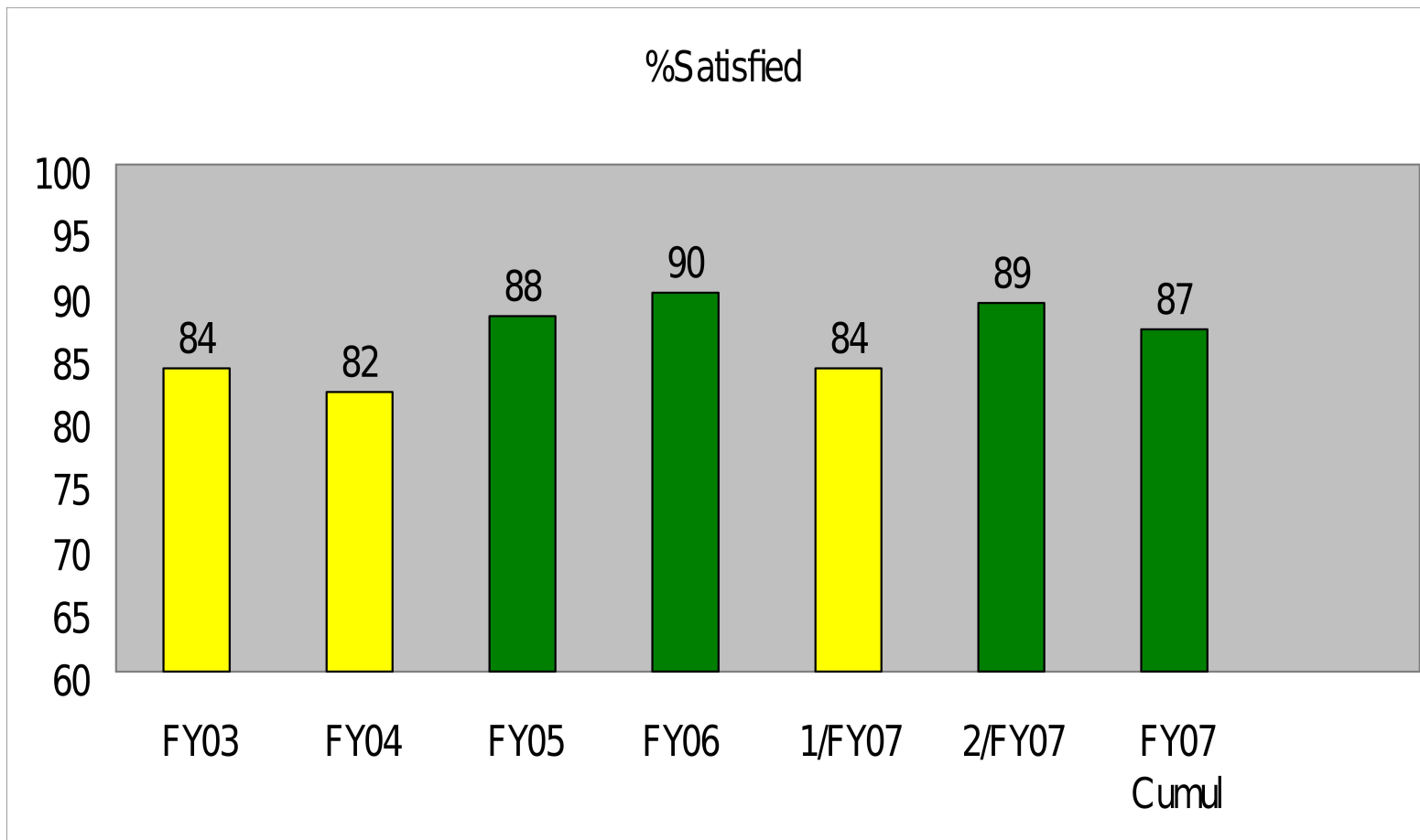
Data as of 04/05

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ICE Ratings (All Customers)

October 2002 – March 2007 (USACCK)

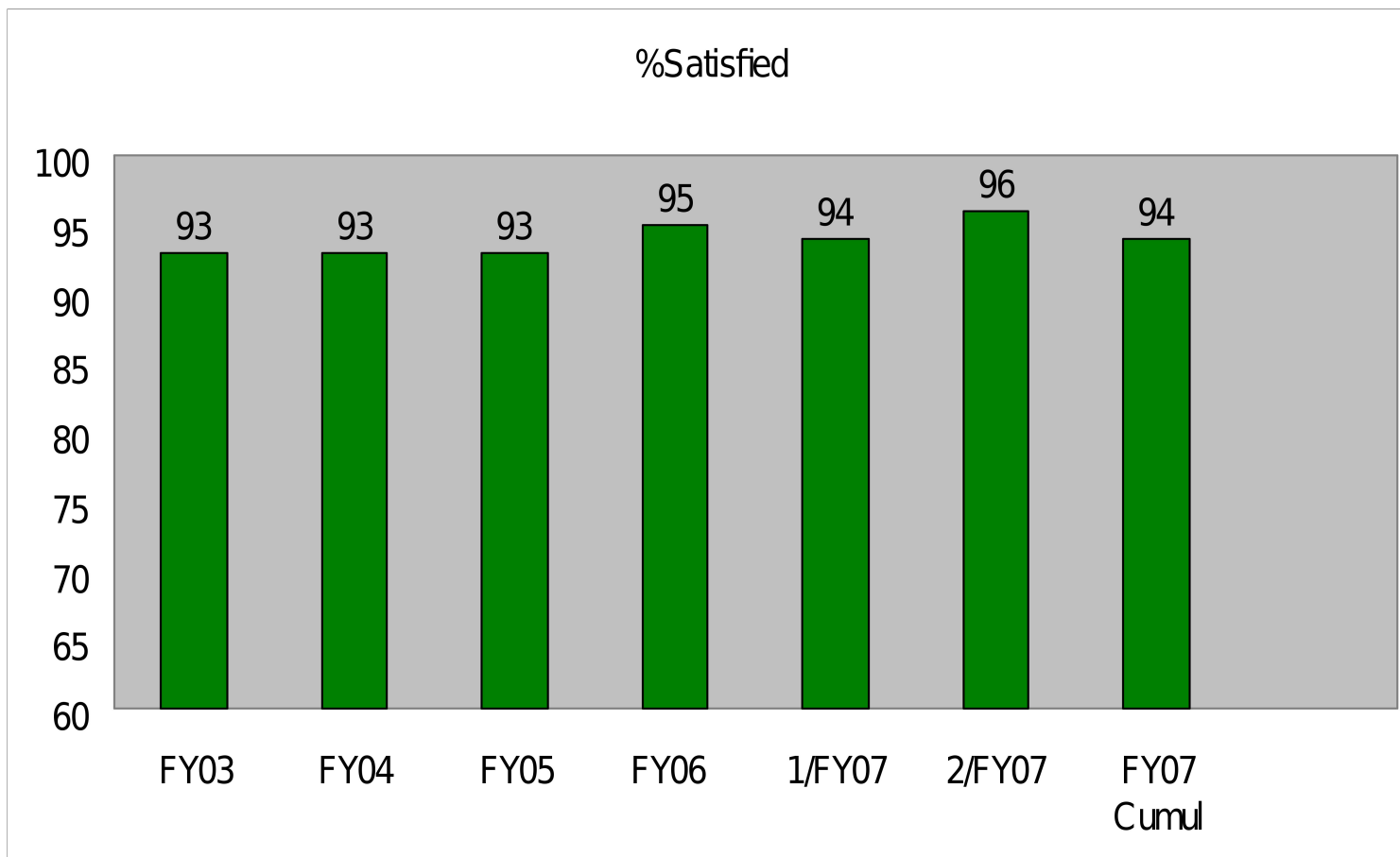


Data as of 04/05

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ICE Ratings (Government Only) October 2002 – March 2007 (ACA-Wide)



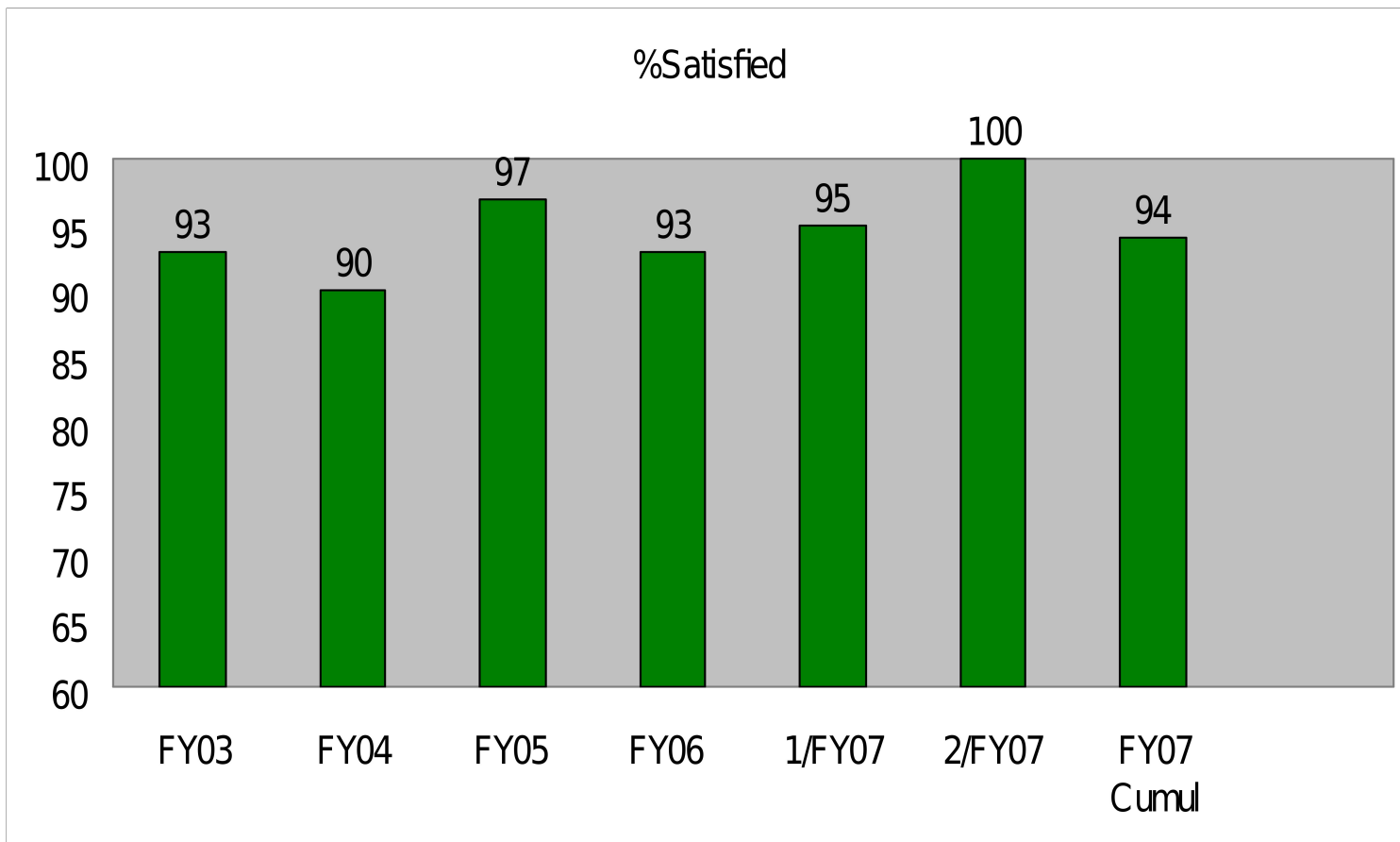
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ICE Ratings (Government Only)

October 2002 – March 2007 (ACA HQ)



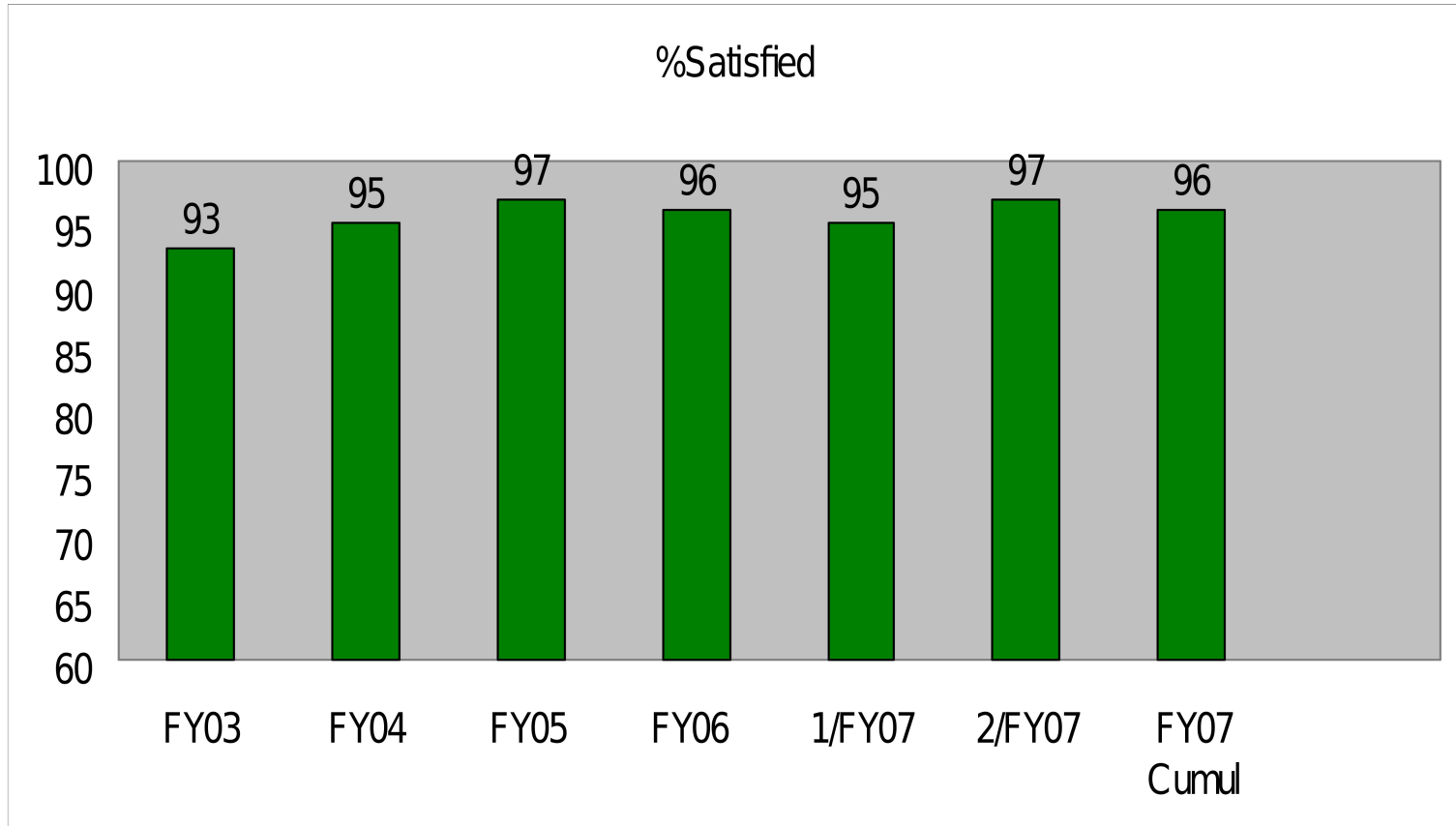
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ICE Ratings (Government Only)

October 2002 – March 2007 (ACA NR)



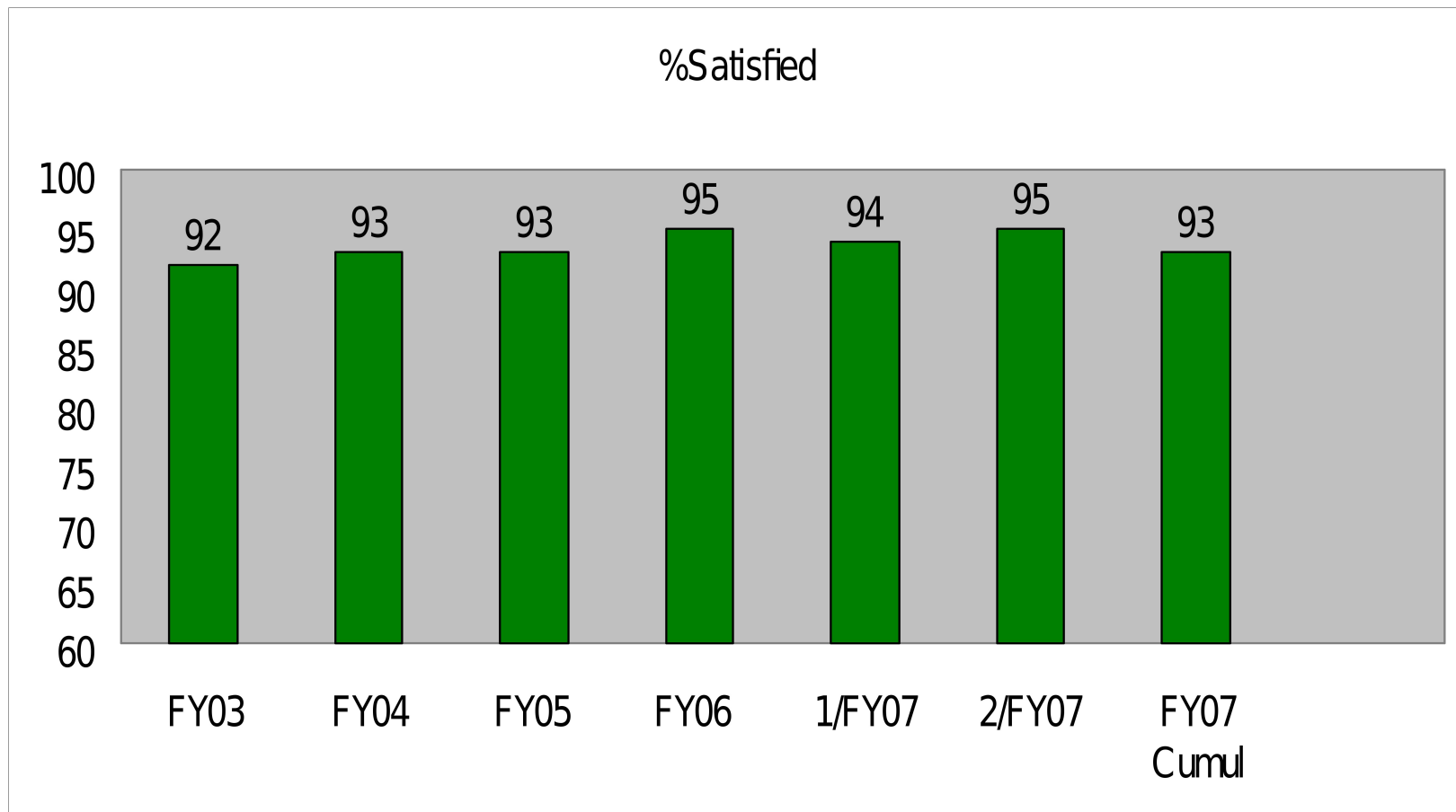
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ICE Ratings (Government Only)

October 2002 – March 2007 (ACA SR)

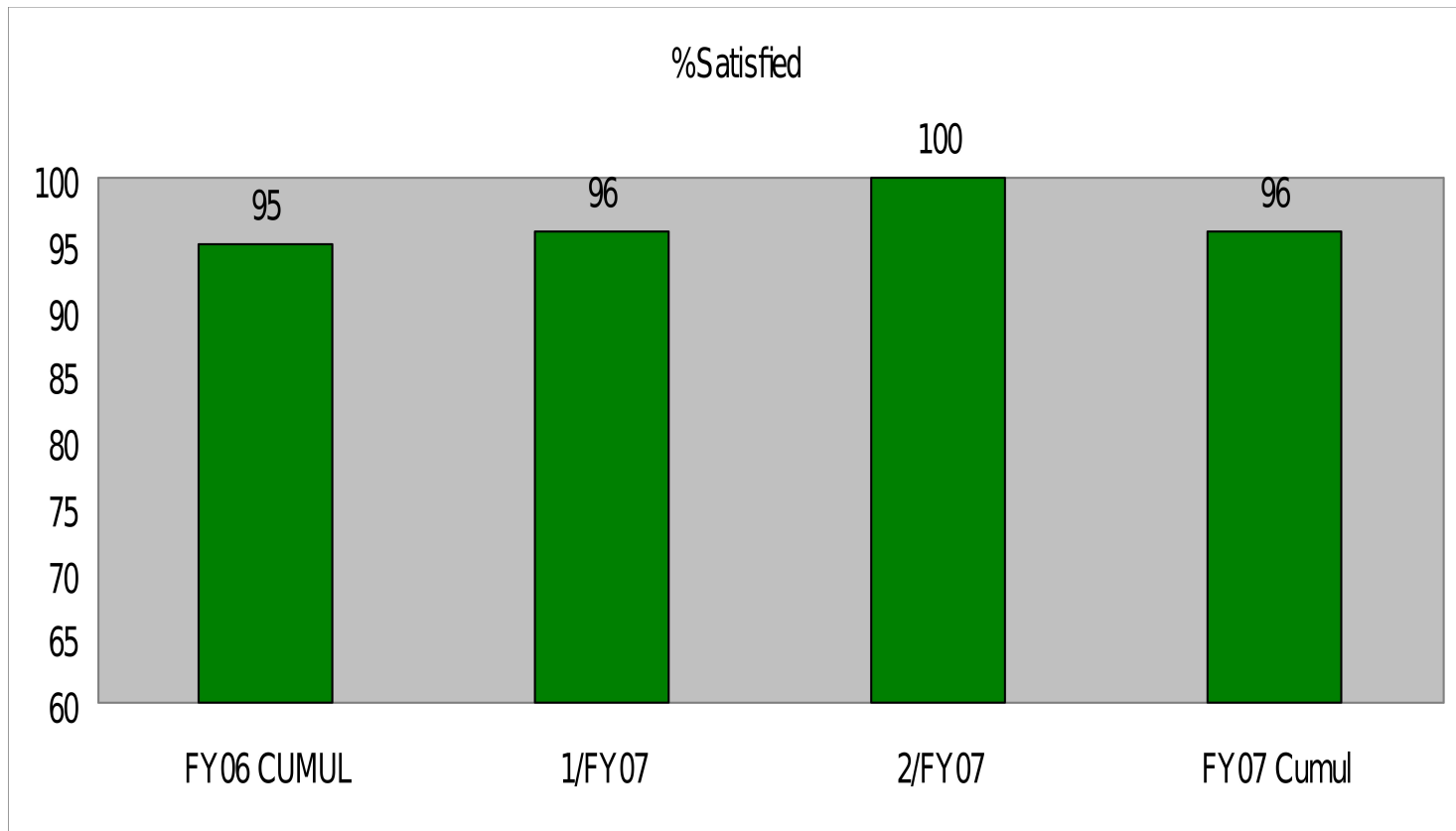


Data as of 04/05

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ICE Ratings (Government Only) October 2002 – March 2007 (CCE)



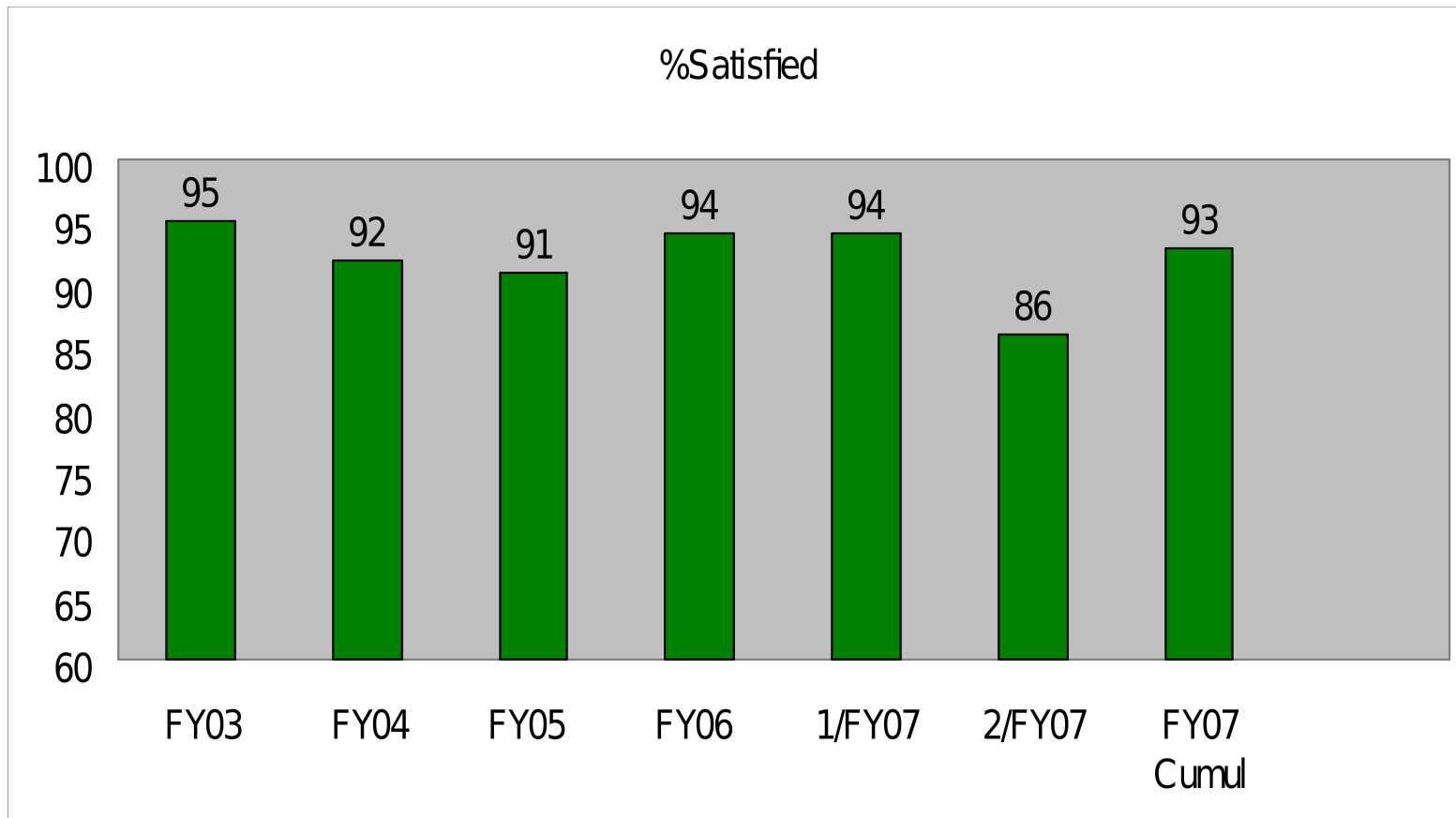
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ICE Ratings (Government Only)

October 2002 – March 2007 (ACA PR)

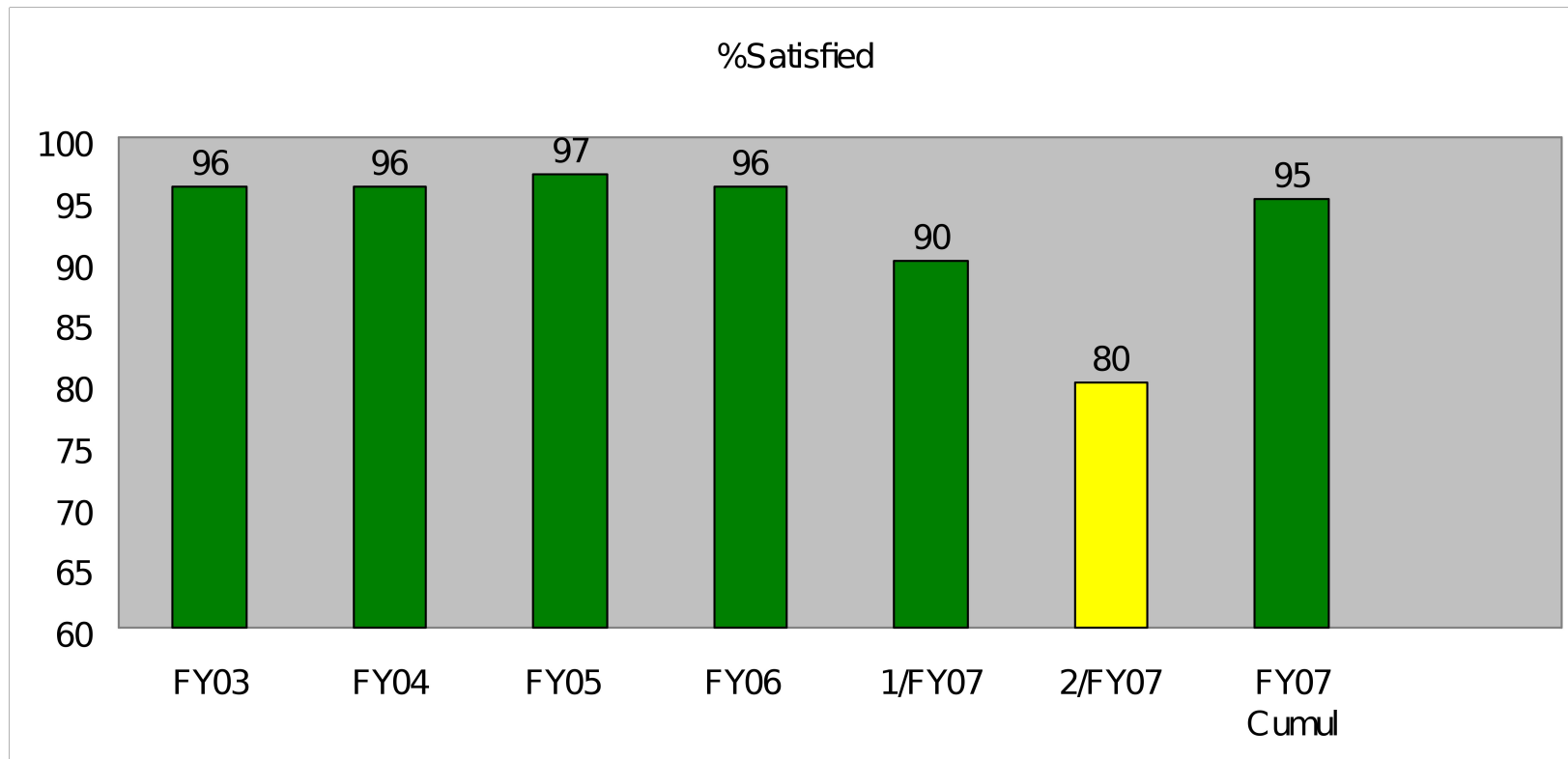


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ICE Ratings (Government Only) October 2002 – March 2007 (ACA TA)

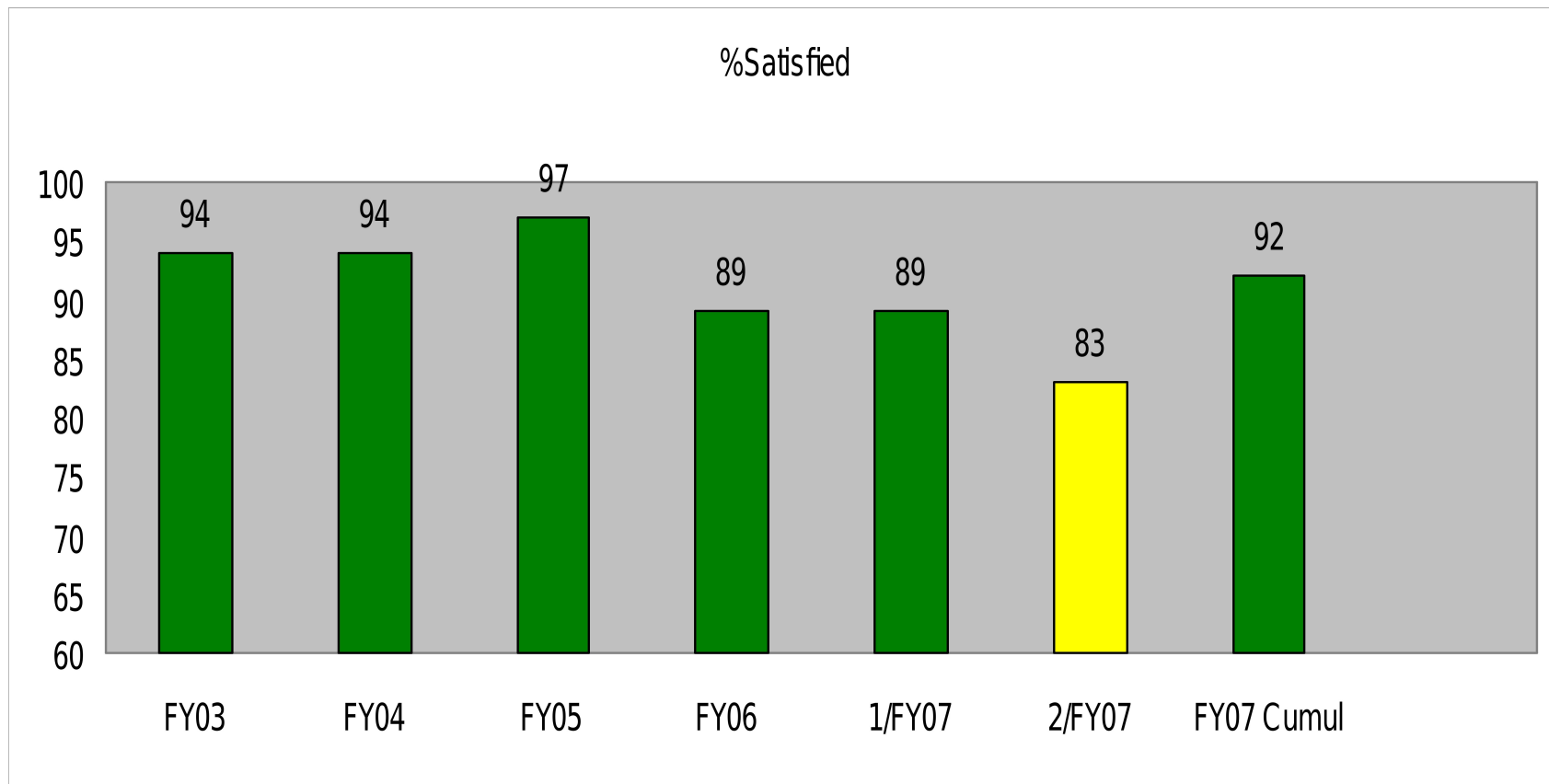


Data as of 04/05

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ICE Ratings (Government Only) October 2002 – March 2007 (ITEC4)

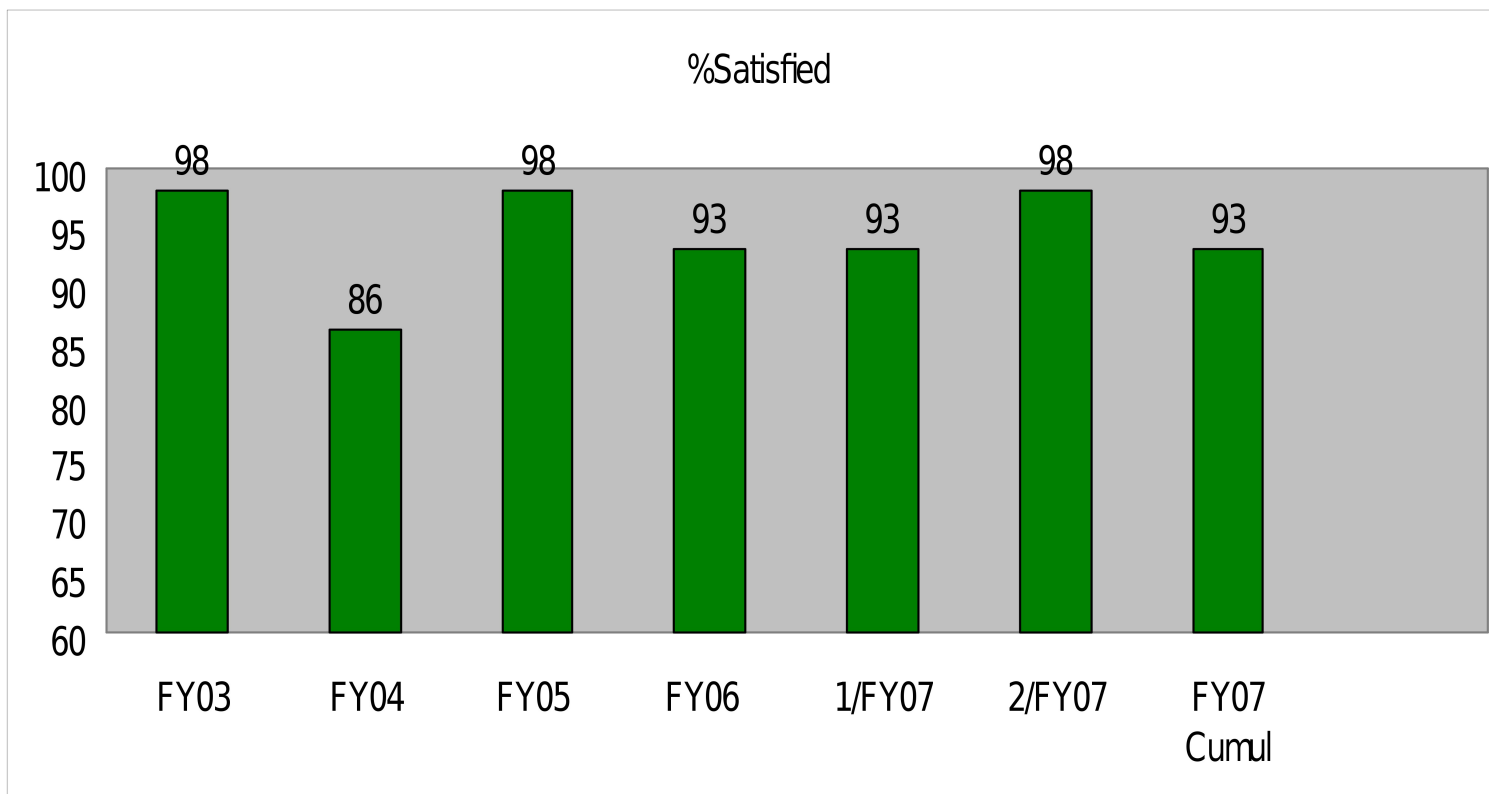


Data as of 04/05

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ICE Ratings (Government Only) October 2002 – March 2007 (USACCE)

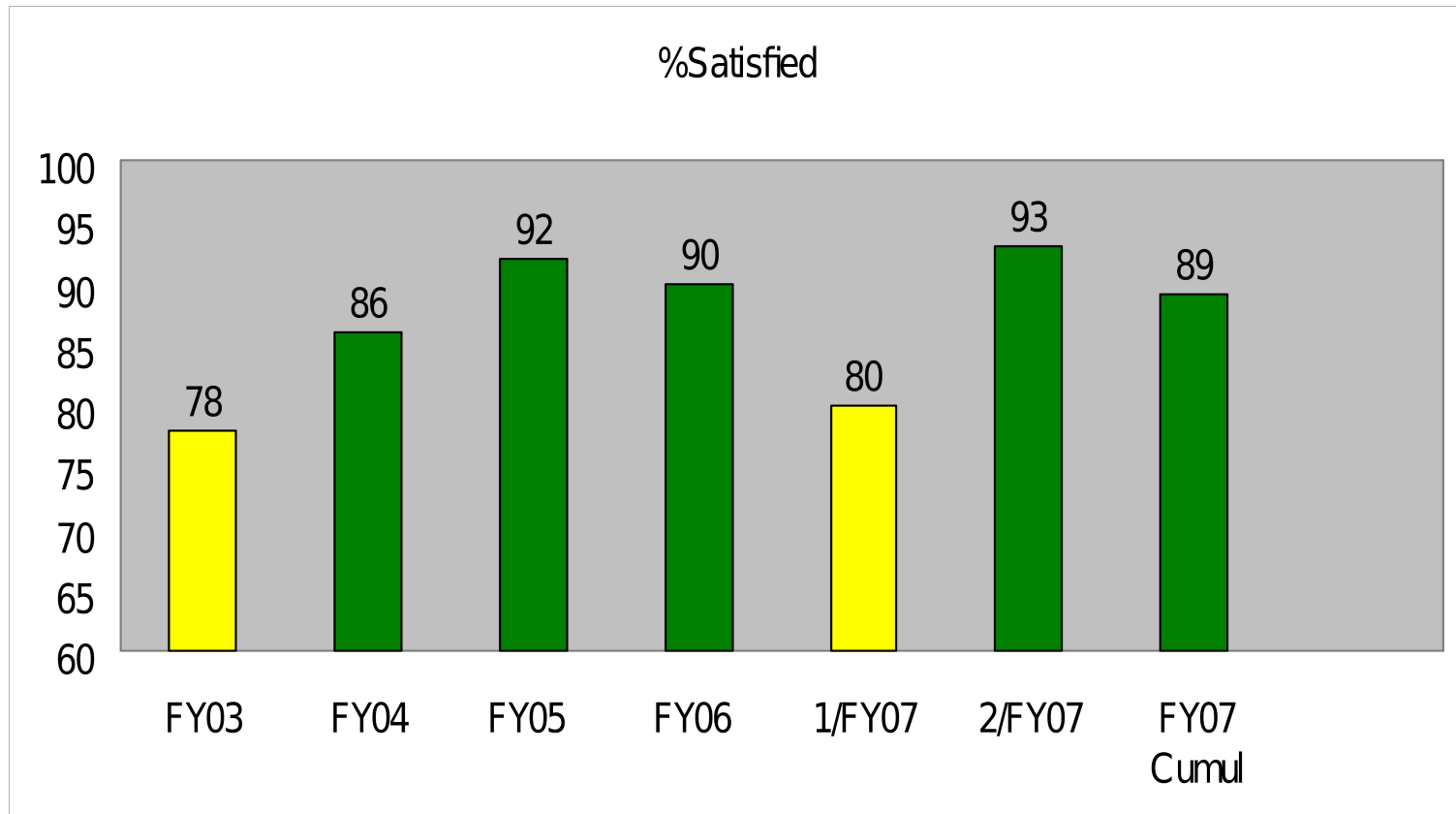


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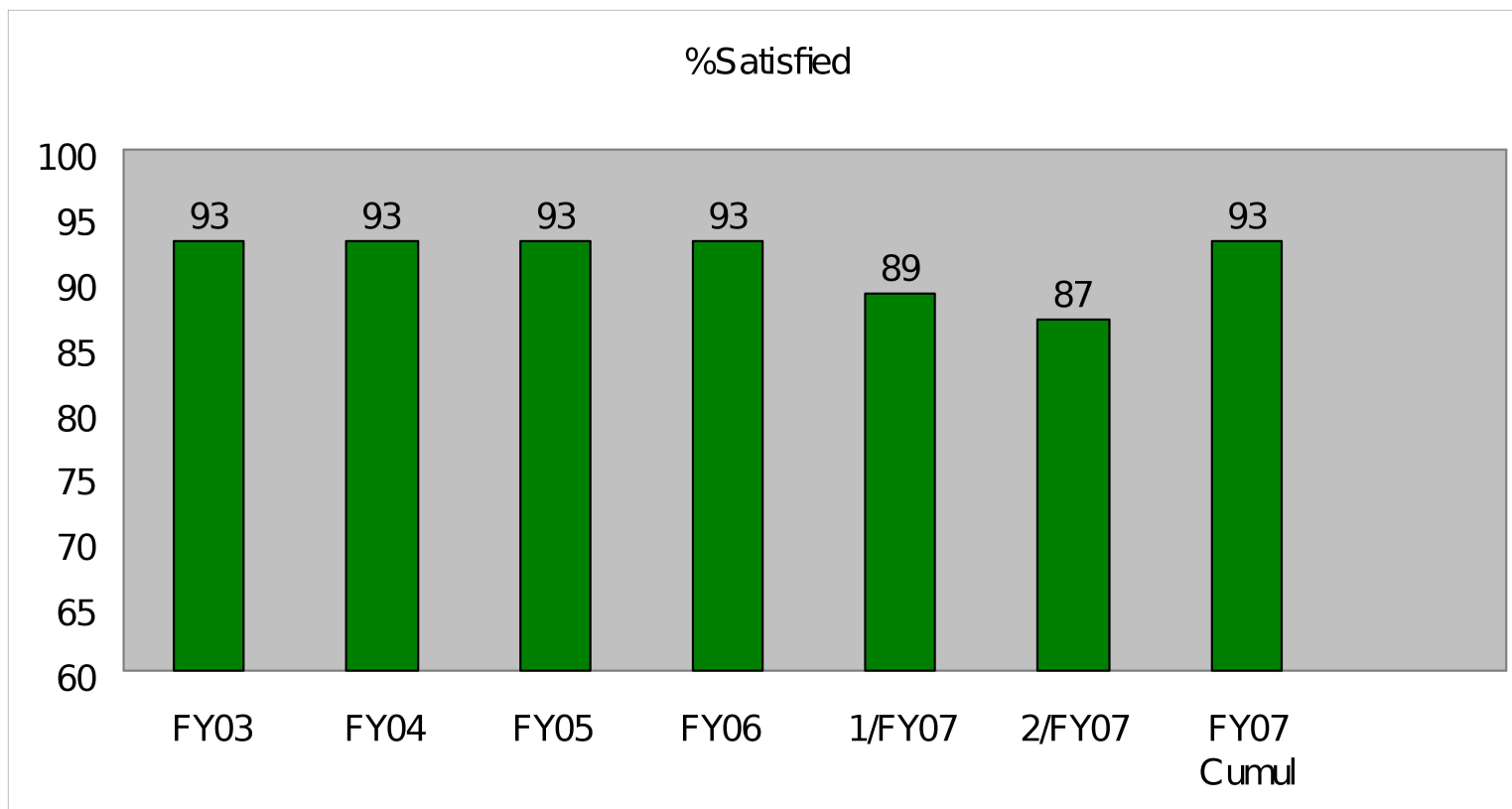


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ICE Ratings (Contractors/Vendors) October 2002 – March 2007 (ACA-Wide)

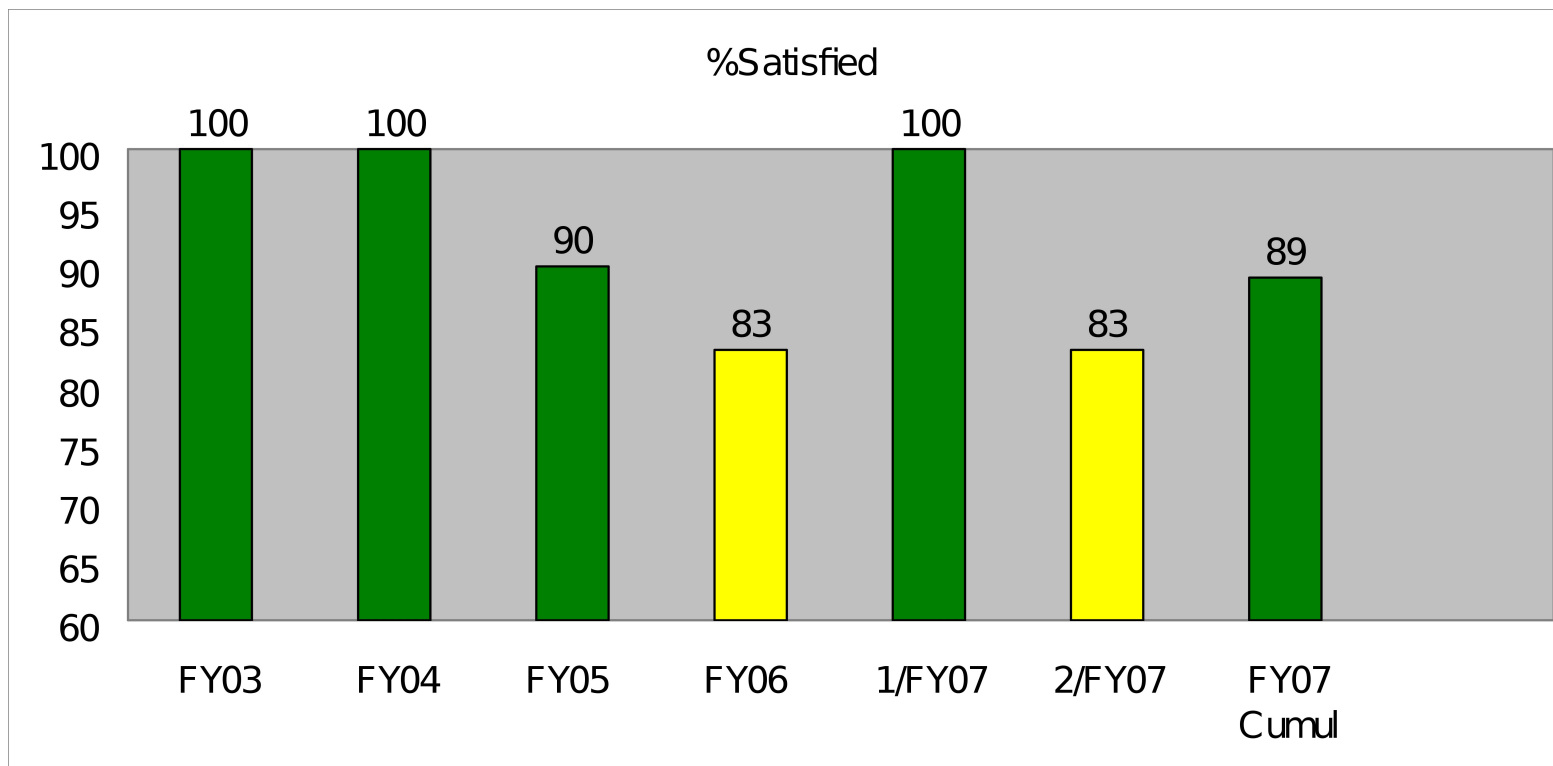


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ICE Ratings (Contractors/Vendors) October 2002 – March 2007 (ACA HQ)

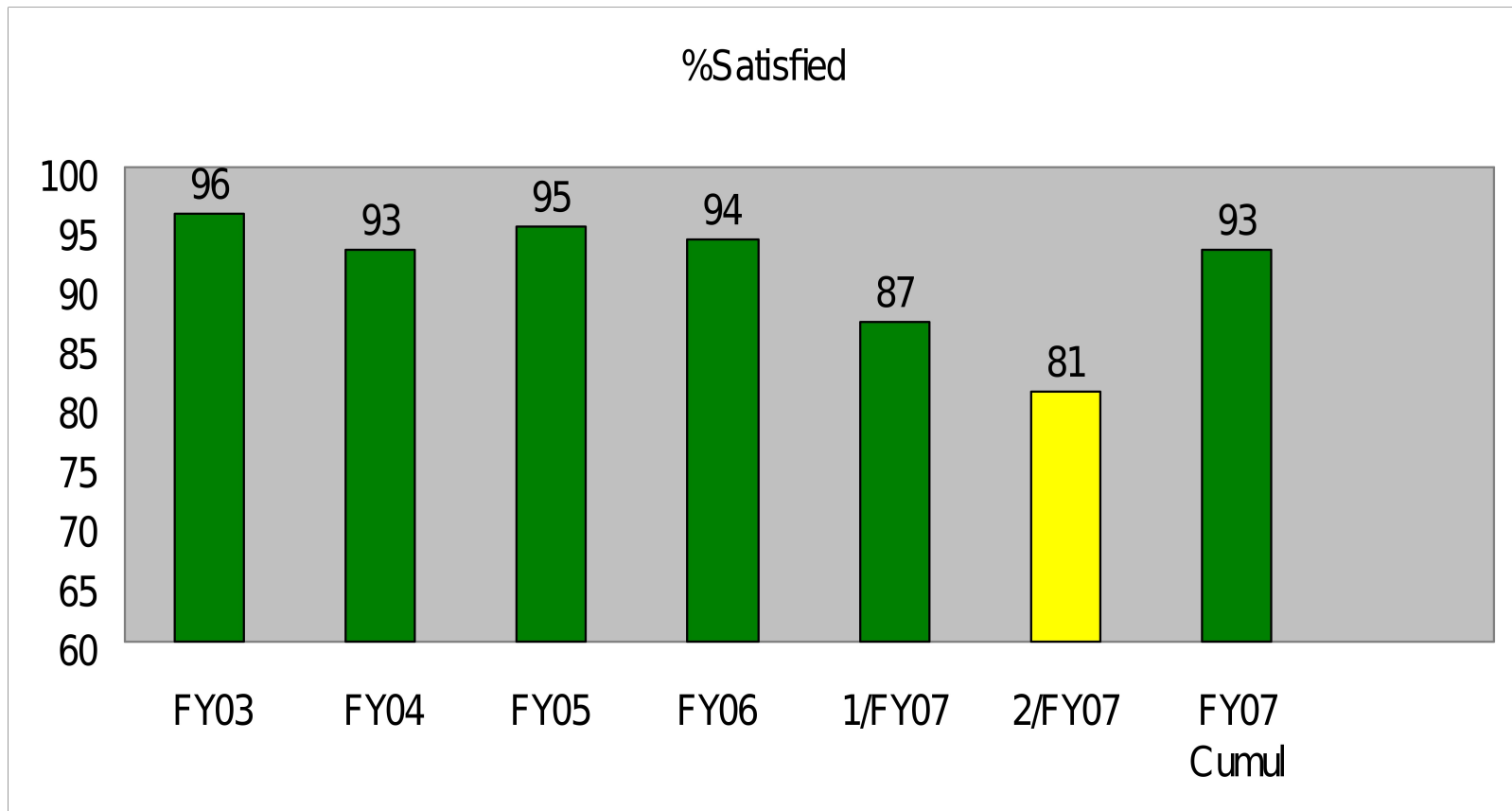


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ICE Ratings (Contractors/Vendors) October 2002 – March 2007 (ACA NR)

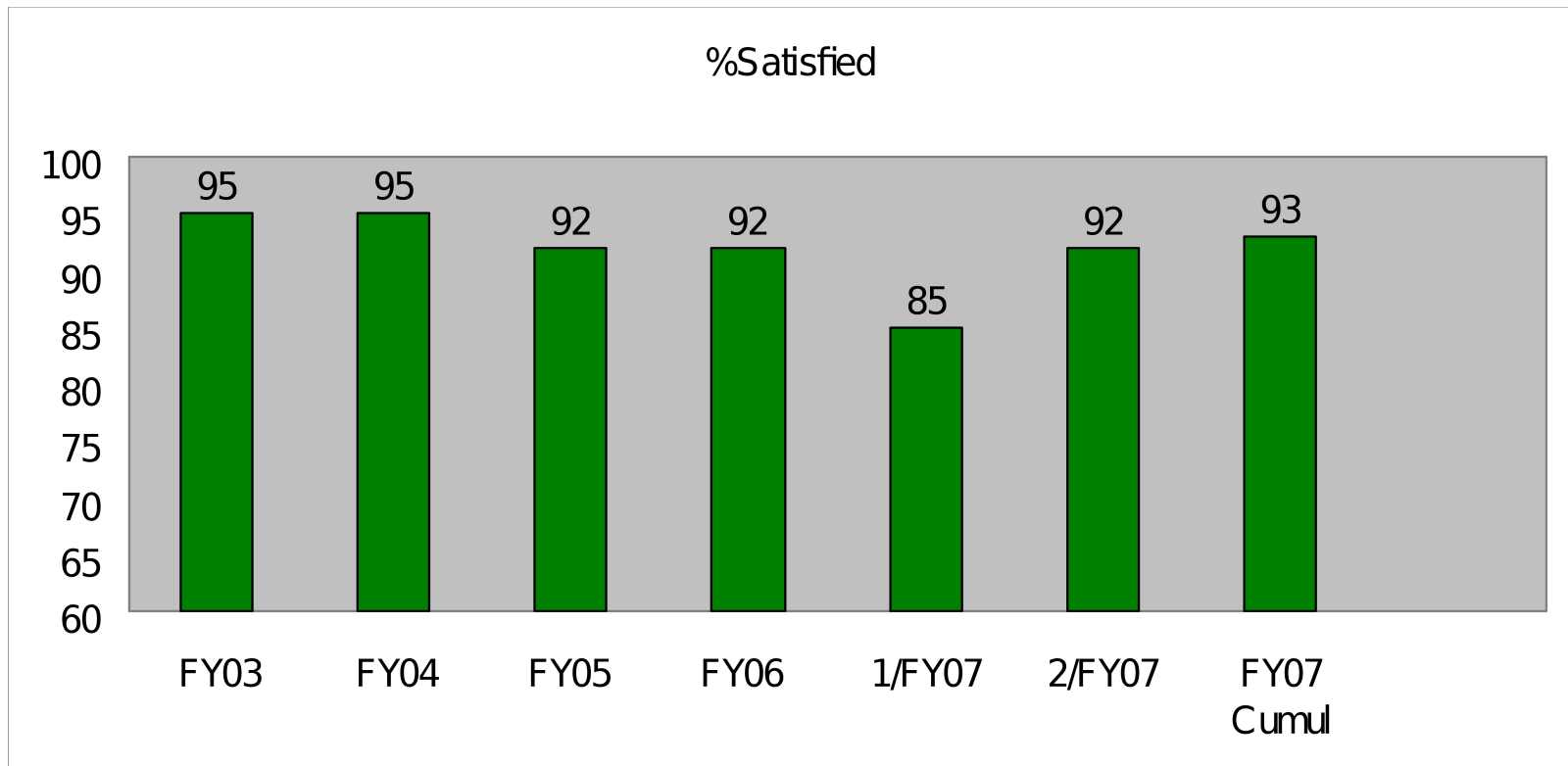


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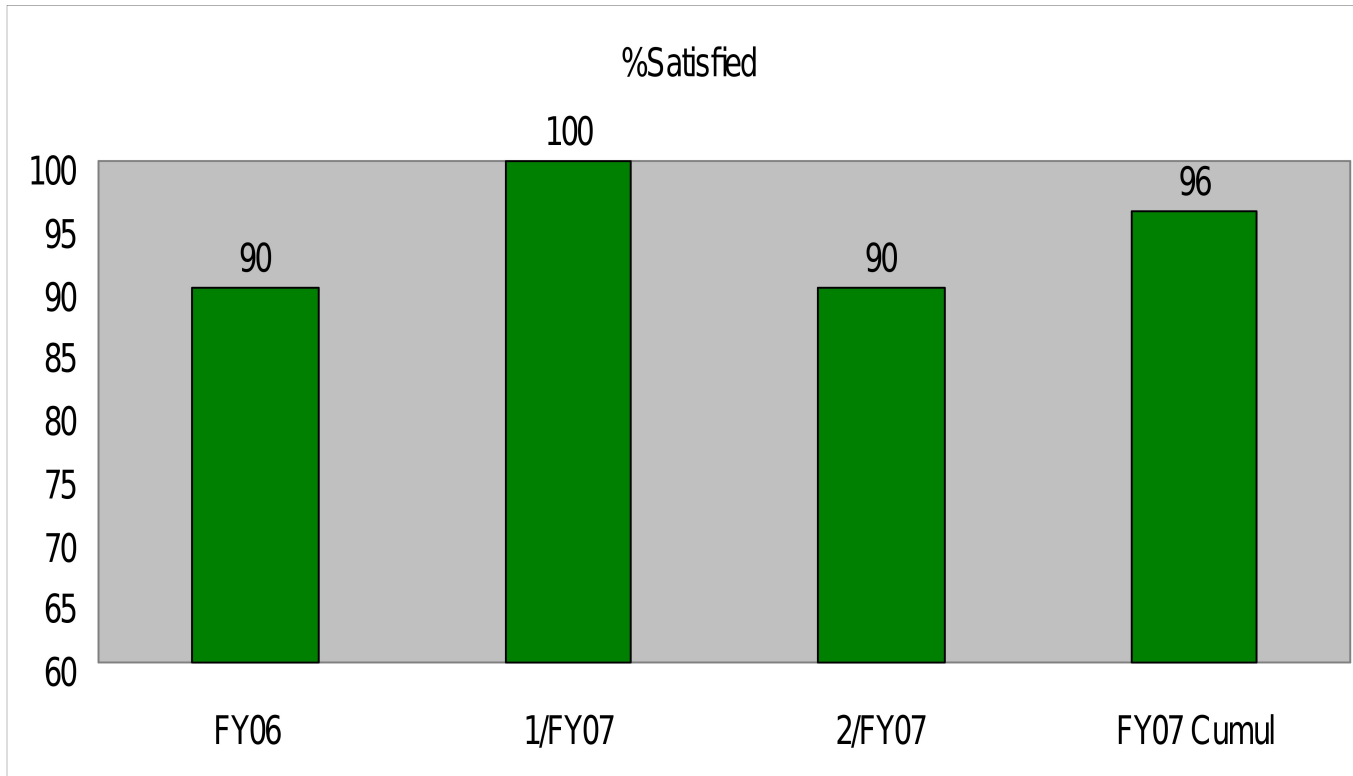


Data as of 04/05

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ICE Ratings (Contractors/Vendors) October 2002 – March 2007 (CCE)

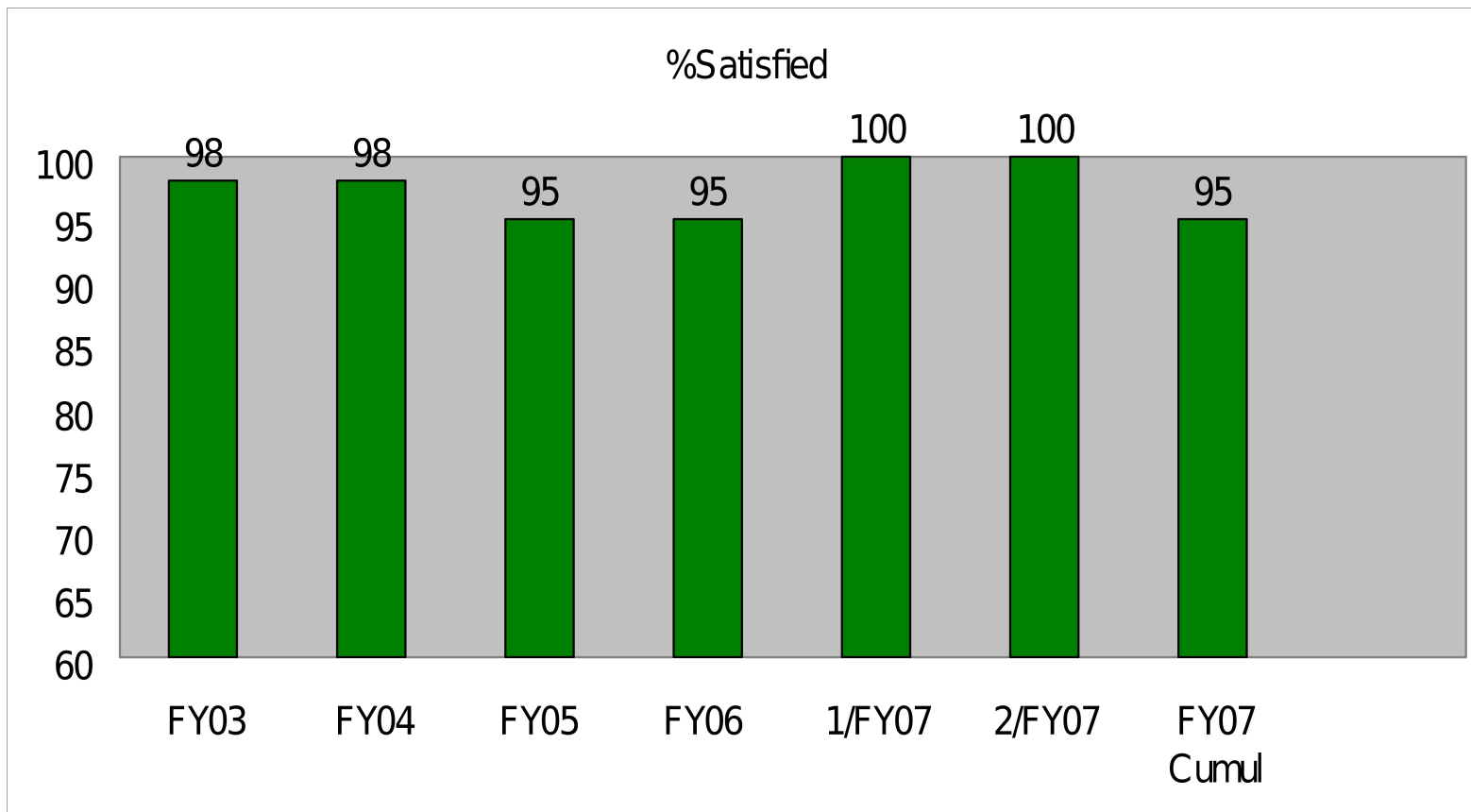


Data as of 04/05

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ICE Ratings (Contractors/Vendors) October 2002 – March 2007 (ACA PR)



Data as of 04/05

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ICE Ratings (Contractors/Vendors) October 2002 – March 2007 (ACA TA)

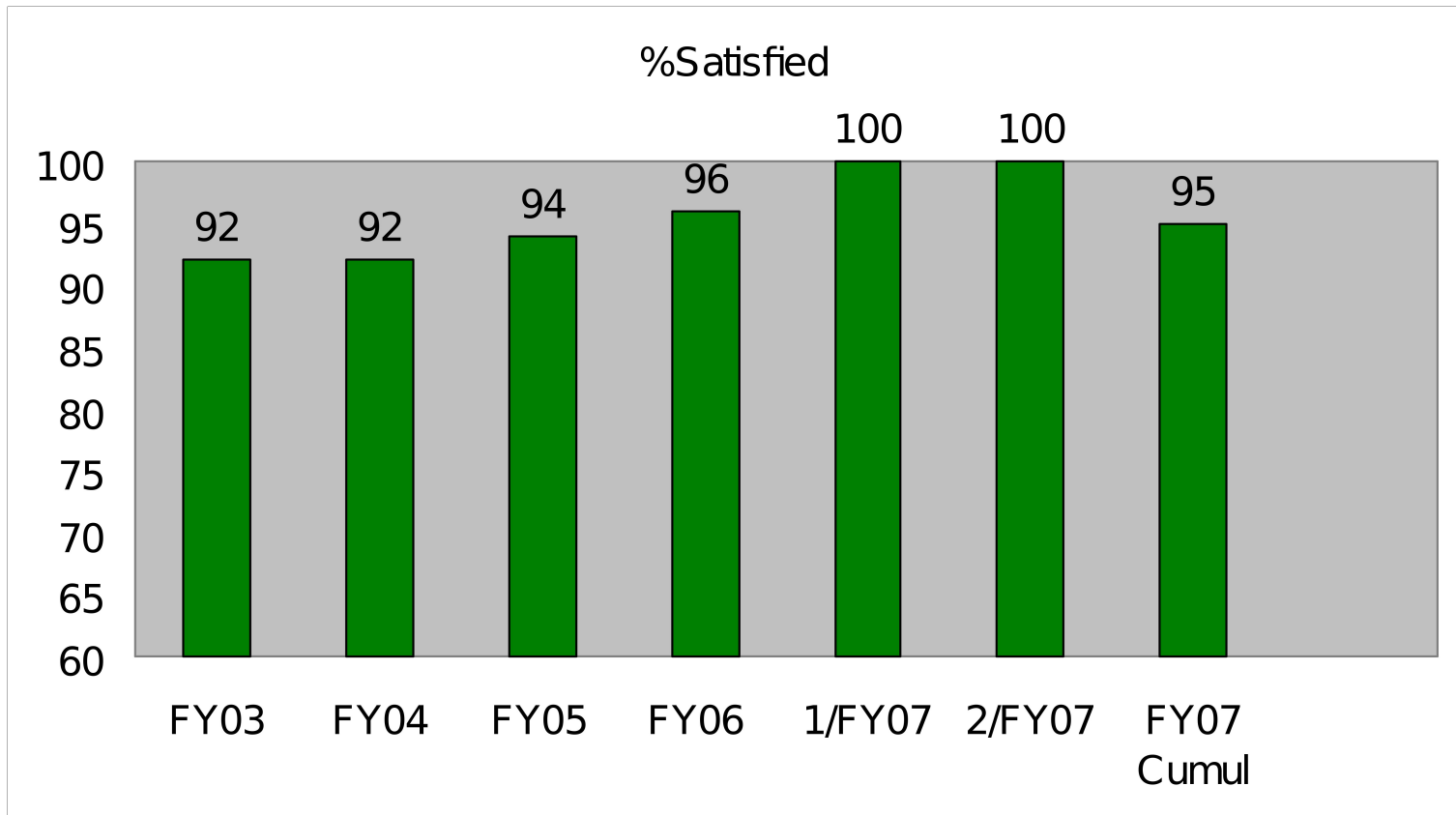


Data as of 04/05

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ICE Ratings (Contractors/Vendors) October 2002 – March 2007 (ITEC4)

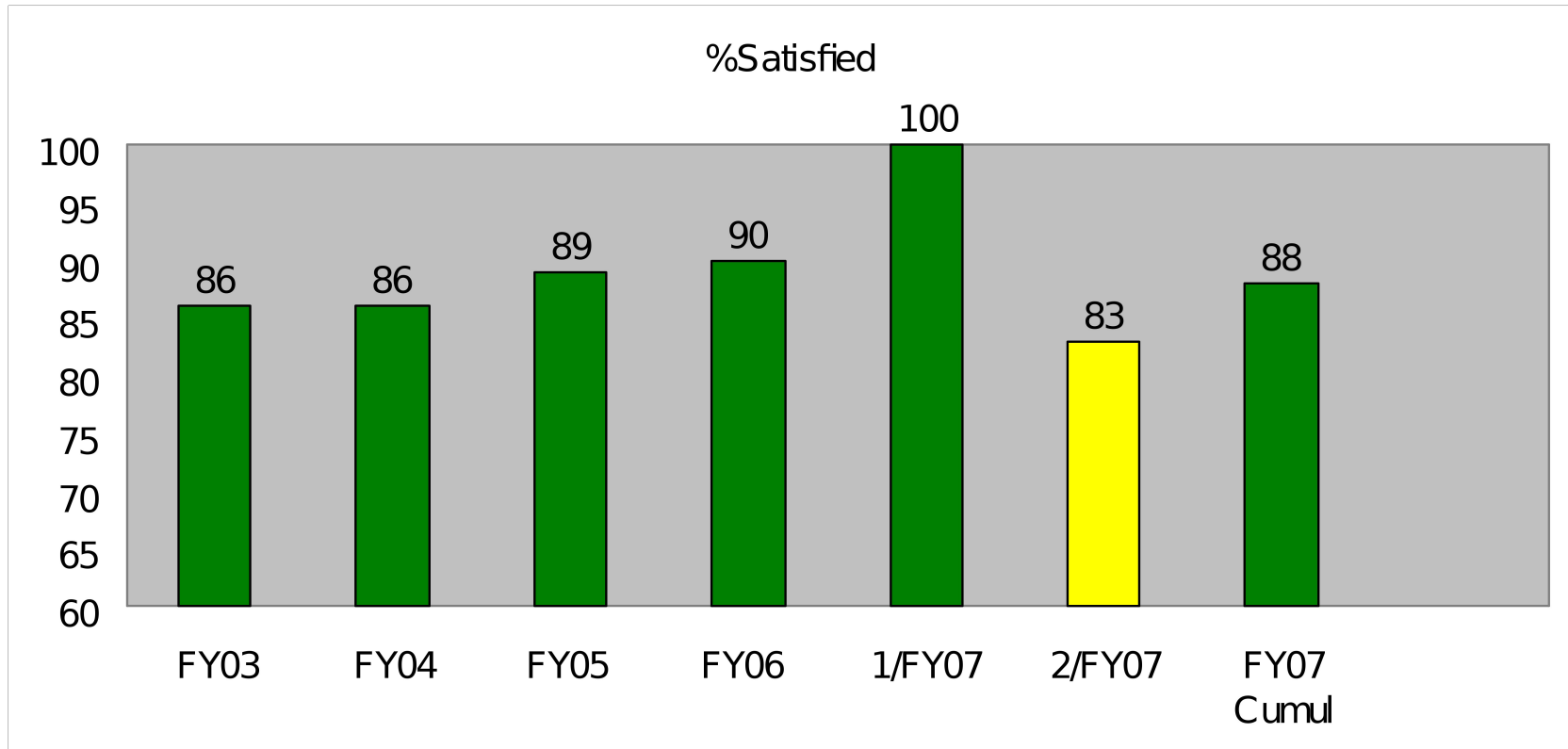


Data as of 04/05

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ICE Ratings (Contractors/Vendors) October 2002 – March 2007 (USACCE)



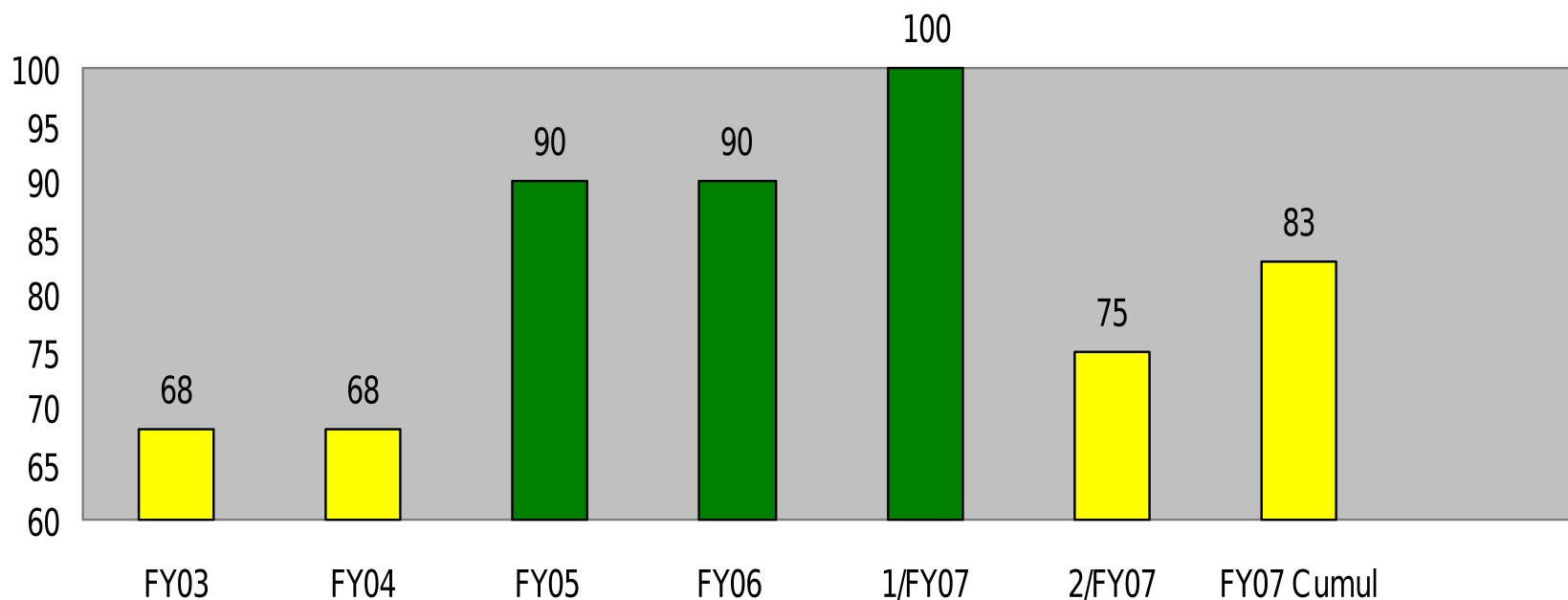
Data as of 04/05

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ICE Ratings (Contractors/Vendors) October 2002 – March 2007 (USACCK)

%Satisfied



Data as of 04/05

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